

Marsha Miller, a NACADA member since 1988, joined the NACADA Executive Office staff in 2002 as Research Coordinator and now serves as NACADA's Assistant Director for Resources and Services.

Marsha was a peer advisor in the College of Education at the University of Missouri-Columbia. She earned a Master of Arts degree in learning disabilities at the University of Iowa and a Master's degree in counseling from Emporia State University. Marsha worked at Cloud County Community College for fourteen years in various capacities. She taught developmental skills and education courses, served as ADA compliance officer, advised education majors and undecided students, was co-editor of the student handbook, and served as Director of Student Services at a branch campus. Upon completion of her duties as Chair of the faculty committee charged with restructuring Cloud's advising and academic support services, Marsha was appointed as the first director of Cloud's Advising Center that received the NACADA Outstanding Advising Program award and the Noel-Levitz citation for Excellence in Student Retention.

Marsha has presented at a variety of state, regional, and national conferences, published articles, served as an advising consultant, received outstanding teaching awards, and co-authored chapters in the NACADA monographs *Advising as a Comprehensive Campus Process* and *Advisor Training: Exemplary Practices in Developing Advisor Skills*.

In her position as NACADA Assistant Director for Resources & Services, Marsha directs the *NACADA Clearinghouse of Academic Advising Resources* (that, among other things, houses handbooks from 300+ institutions), serves as the *NACADA Journal* Book Review Editor, manages the publication of NACADA monographs and books, and answers member questions regarding advising related concerns.

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