

**Dyersburg State Community College  
Academic Advising: Student Satisfaction Survey**

*EXAMPLE*

**Directions:**

Please complete the following survey regarding your satisfaction with academic advising services received at the DSCC.

**1. Student Background Information**

- a. What is your major? \_\_\_\_\_
- b. Where are you in your program?    \_\_\_ Just Started    \_\_\_ Midway    \_\_\_ About to Graduate
- c. What is your GPA at DSCC?        \_\_\_ Below 2.00    \_\_\_ 2.00-2.49    \_\_\_ 2.50-2.99    \_\_\_ 3.00-3.49    \_\_\_ 3.50-4.00    \_\_\_ NA/Just started college
- d. What is your gender?                \_\_\_ Male            \_\_\_ Female
- e. What is your ethnicity?            \_\_\_ African American    \_\_\_ Asian    \_\_\_ Caucasian    \_\_\_ Hispanic    \_\_\_ Other
- f. Where are you advised?            \_\_\_ Dyersburg Campus    \_\_\_ Jimmy Naifeh Center    \_\_\_ Gibson County Center

**2. Personal Experience with the Academic Advising Center**

- a. How many times during the last semester have you met or spoke with your advisor?  
    \_\_\_ None    \_\_\_ 1 time    \_\_\_ 2 times    \_\_\_ 3 times    \_\_\_ 4 or more times
- b. What were your main reasons for visiting your academic advisor? (Check all that apply)  
    \_\_\_ Course Registration    \_\_\_ Career Counseling    \_\_\_ Academic Advice    \_\_\_ Other \_\_\_\_\_

**3. Name of Academic Advisor seen during advising session \_\_\_\_\_**

*(Please Specify)*

4. Satisfaction with your Academic Advisor Rate your level of agreement using the 5-point scale.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
a. My advisor was on time and prepared for my appointment (Not applicable for walk-ins).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. My advisor was respectful of me as a person, easy to talk with, and approachable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. My advisor was knowledgeable about my advising concerns, e.g., program requirements and prerequisites.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. My advisor referred me to helpful resources and encouraged me to take an active role in planning my academic program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. I was able to meet with my advisor in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. I came to my advising meeting prepared. (e.g., online research, have a list of questions)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. It is important to meet regularly with my advisor.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. I feel comfortable returning to my advisor.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. I would recognize my advisor as being resourceful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Overall, I am pleased with the support received from my advisor.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**5. Additional Comments**

- a. What suggestions do you have for improving Academic Advising at DSCC?

- b. Please add any additional comments about your advising experience.

Please do not put your name on this survey. All survey responses will be considered confidential.