

## Developing and Administering Training and Development Programs

### Abstract:

The development of a comprehensive advisor training and development program is critical to the overall success of any academic advising program. Building upon the content discussed during the earlier *Advising Competencies* session, this presentation, focuses on diverse strategies for delivering advisor training and development. Topics will include delivery methods and pedagogy, administration of programs, and assessment of learning, as well as a review of NACADA resources available to enhance your campus program. Participants will engage in conversation to share specific challenges and solutions in advisor training and development.

### Learning Outcomes:

Participants will:

- Understand basic methods and strategies for delivering academic advising training and development.
- Explain factors to consider when determining who shall have responsibility for administering academic advising training and development.
- Recognize reasons and simple methods for assessing academic advisor learning for those who provide academic advising on your campus.
- Know how to access and employ NACADA resources to support a campus training and development program.

### Resources

- Duslak, M.P. & McGill, C.M. (2014). Stepping out of the workshop: The case for experiential learning in advisor training and development. Retrieved from NACADA Clearinghouse Resources:  
<http://www.nacada.ksu.edu/Resources/Clearinghouse/View-Articles/Stepping-out-of-the-workshop-The-case-for-experiential-learning-in-advisor-training-and-development.aspx>
- Drake, J., Jordan, P., & Miller, M. A. (2013). Academic advising approaches: Strategies to teach students to make the most of college. Jossey Bass.
- Folsom, P., Yoder, F. & Joslin, J. (2015). The new advisor guidebook: Mastering the art of academic advising, 2nd ed. Jossey Bass.
- Givans Voller, J., Miller, M.A., & Neste, S. L. (eds.) (2010). Comprehensive advisor training and development: Practices that deliver, second edition. Monograph 21. National Academic Advising Association. Manhattan, KS.
- Grites, T., Miller, M.A., & Givans Voller, (2016). Beyond foundations: Developing as a master advisor. Jossey Bass.
- NACADA: The Global Community for Academic Advising. (2017). NACADA academic advising core competencies model. Retrieved from <https://www.nacada.ksu.edu/Resources/Pillars/CoreCompetencies.aspx>

### Additional NACADA Training & Development Resources:

Scenes for Learning & Reflection Vol. 1 & 2 NACADA DVDs

NACADA Journal, Clearinghouse, Webinars or Academic Advising Today

NACADA Consultant and Speaker's Bureau