

## Academic Advising Survey Questions

Spring 2016

1	<b>What is your classification status?</b> Freshman, Sophomore, Junior, Senior
2	<b>What is your primary campus?</b> Main, Online, Kennett, Malden, Sikeston, Poplar Bluff, Perryville, CCC
3	<b>Please identify your major</b> Drop-down menu
4	<b>My academic advisor is</b> Faculty, Staff, Graduate Assistant, I don't know
5	<b>How often do you have contact with your advisor?</b> Only for registration/once each semester, 2-3 times each semester, 4+ times each semester, Never
6	<b>What is your preferred method of communication with your academic advisor?</b> Face to Face Appointment, Email, Phone Call, Text Message, Other (open-ended text box)
7	<b>How quickly does your academic advisor respond to emails/phone calls</b> Within 24 hours, Within 2-3 days, Within a week, Never
<b>Response Choices for Questions 8-25</b> Disagree, Somewhat Disagree, Somewhat Agree, Agree (N/A Q18 only)	
8	<b>My advisor provides accurate assistance in selecting appropriate courses.</b>
9	<b>My advisor is prepared for my advising appointments.</b>
10	<b>My advisor is knowledgeable about academic and graduation requirements.</b>
11	<b>My advisor answers my questions.</b>
12	<b>If my advisor does not know the answer to one of my questions, he/she makes the effort to connect me to someone who does.</b>
13	<b>The availability of my academic advisor is currently meeting my needs.</b>
14	<b>My academic advisor listens and respects me as an individual.</b>
15	<b>I am given the time I need during my academic advising appointment(s) and do not feel rushed.</b>
16	<b>My academic advisor offers helpful suggestions when I have scheduling issues/problems.</b>
17	<b>I would feel comfortable talking with my academic advisor about personal issues/concerns that may or may not pertain to academics.</b>
18	<b>My academic advisor's office poses no physical challenges for me.</b>
19	<b>I know how to access, utilize and interpret DegreeWorks.</b>
20	<b>I am able to identify available resources at Southeast for meeting my personal, academic and career goals.</b>
21	<b>My academic advisor has provided appropriate referrals for exploring alternative majors and/or minors.</b>
22	<b>My academic advisor is knowledgeable about careers that apply to my major.</b>
23	<b>I would recommend my academic advisor to other students.</b>
24	<b>Overall, I am satisfied with my academic advising experience at Southeast.</b>
25	<b>In my opinion, Southeast offers enough academic advisors to meet student needs.</b>
26	<b>What has been most beneficial about your advising experience?</b> (Open-ended text box)
27	<b>What are your suggestions for improving academic advising at Southeast?</b> (Open-ended text box)

PROPOSED QUESTIONS (to measure new learning outcomes)

I know how to contact my advisor by appointment, email and/or telephone.

I have made progress toward clarifying or confirming a major and career path.

I know where to access and use the Academic Calendar and University Bulletin

I have a general understanding of academic policies and procedures as they pertain to my major

I know how to use the Student Portal enroll each semester

I have a general understanding of my degree program and University Studies requirements

I am aware of campus resources designed to support academic success and how to access them